

KRIST KUSTOMS, LLC 1901 PRODUCTION ROAD FORT WAYNE, IN 46808

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Thank you for choosing Krist Kustoms to design and fabricate your kustom automotive interior! You are currently booked on our schedule for _____

Now, we have a few things we need to tell you. This contract will help you understand what to expect from Krist Kustoms, and what we expect from you! We aren't trying to make things difficult, we just have a few policies that help keep us sane!

Due to last minute cancellations in the past that have left us in some bad situations, and the cost of fuel, we require a deposit to hold your spot on our schedule. If you cancel your appointment with us, the deposit is NON-REFUNDABLE. We use the Google Maps calculated distance between our "home base" and the location we will be working on your vehicle. We take that mileage, and multiply it by the IRS standard mileage rate, which as of 2012, is 55 cents per mile. This deposit is a separate charge from the estimate you have received from us on your interior. This is the only "premium" we charge for our mobile service.

Here is a big detail to remember: all estimates are just that, *estimates*. Although we try to get as close as possible with our pricing, we are not perfect. There are many "speed bumps" we can run into while working on your vehicle, and some of them we cannot foresee or plan for. Our estimates generally include our labor for your interior, and the interior materials. This includes the material/fabric used on your interior, carpet, foam, paneling, adhesives, and any basic fasteners we may use. It does NOT include items such as pedals, AC vents, door handles, stereo components, etc. If you have us add any parts, please keep in mind that these are extras, and if it is not a part we have in stock, we will have you order the parts for us. We will NOT give you any surprises at the end of a project. If we run into a situation that will change the original estimate, or need to buy extra parts or materials, we will always let you know of the changes, and get your approval.

Definite arrival dates are never given. We are not indecisive, this is just a very unpredictable business. We would love to have a perfect schedule where we know months in advance where we will be, but it just isn't going to happen in the hot rod market! Things come up, customers change their minds... situations arise that make it very difficult to give definite arrival dates. Patience is always appreciated! We try our best to meet any deadlines you may have, but it is not always possible to meet them. The details of a kustom interior come out at the end of a project. The last few days that we are working on a vehicle is the most important part. We feel it is far more important for a vehicle to take a little longer than expected with a high quality interior, as opposed to being rushed out the door to make a show. Bottom line: we cannot guarantee deadlines.

If you are running behind on your project, please keep us informed on any schedule changes you may need to make. If you do fall behind on your project, and you cannot make your original appointment, unfortunately, we cannot just "work" you back in on the schedule whenever you want. We generally stay very busy, and are booked up for 6-8 months in advance (and sometimes even longer). We may have to place you at the end of our schedule if you miss your appointment. Please keep this in mind when scheduling your original appointment, it may be wise to schedule your interior appointment a little bit later than you anticipate.

Read this section twice: When the vehicle is complete and we leave your location, all work is considered approved and final. We can provide you with sketches of the interior design before we begin work on your vehicle. We love customer input; magazine pictures, interiors on our website that you like, even really crappy sketches are very helpful! But we often receive customer input at the wrong time. Any information you can provide to us when starting on the vehicle will be appreciated. Have a list ready for us when we arrive! Design ideas, speaker placement, switch placement, access panels... we love lists and any information you can give us! We stand behind our craftsmanship, so should any problems come up with the interior, we will address them to the best of our ability. This does not mean we will change things for free because we weren't given any input, so please let us know if you have any ideas!

For obvious reasons, if your vehicle has running boards, we prefer to have the vehicle without the running boards installed. Any and all electrical connections inside the vehicle need to be finished, tested, and working. If you are providing us with wiring for components that we will install, please leave a LOT of slack! Your vehicle does not need to be running, but all the electrical work needs to be completed. We will be covering up all of the electrical wiring inside the vehicle, and even though we make our interior panels removable, problems can arise each time the fasteners are removed and reinstalled. We often work on vehicles without fenders on them. This is fine, but keep in mind where the mounting points are, we might be covering them up with the interior. Any exterior trim should also be installed. According to our insurance company, we cannot install seat belts. If you want seat belts, you must provide us with the mounting hardware and the proper mounting locations. We can remove and reinstall the seat belts with your provided hardware, but we cannot create/provide any seat belt mounting locations, brackets, or hardware. We can work with you on matching the seat belts to your interior color. We do not install weather stripping or glass, and if it is installed after the interior, it could change the fitment of the interior panels.

When we are at your location, we typically work "normal" business hours of 8-10 hours a day. We offer mobile interiors because we love to travel and explore new places. Generally, when we do a mobile interior, we work first and "play" second, but we do not work ridiculous hours to get the car done quickly. Sometimes we may take the weekends off to enjoy some free time and explore the area, and sometimes we may work through the weekend. We hate to feel rushed when working on your vehicle. Another thing that is worth mentioning, we are not morning people! So if we are not working on you car at the crack of dawn, please don't be upset with us! 9-6 or 10-7 are the typical hours we may work. If working in the evening is disruptive to you, please let us know in advance. Also, although this may seem odd to some, it is definitely something we have to mention: we do ask for some privacy while working on your car. It may seem weird to ask for privacy while we are at your house or business working, but sometimes it is hard to concentrate and work when we have someone watching us every second we work. We understand you are excited to have your interior completed, but a little privacy is appreciated! We welcome you to "pop-in" a couple times a day, or hang out a bit in the evening, but we work best and most efficiently when we have the work area to ourselves! It is hard for us to ask someone to stay out of their own garage or workspace, but we will get the work done in a much more timely manner if we have less distractions. In the end, we respect your space we are working in, please respect ours!

We also have a retail side of our business: we design and sell hot rod interior parts, and this side of our business requires our time and attention too. We bring all of our parts with us and ship them on the fly! So we may ask to leave some boxes in your mailbox for the postman to pick up.

While we are working on your car, we will ask to use a few things you may have. Our mobile operation is not selfcontained in our motorhome or trailer, we need indoor garage space to set up a small workstation to work on your vehicle. We do not need much space, a standard 2 car garage size will work, although we would need the garage to be clean and mostly empty with only the vehicle we are working on in it. If the weather is nice, we may push the vehicle outside during the day to have more space to work. Everyone works more efficiently when they are comfortable, so if we are working in a cold climate in winter, we do require a heated space to work in. If it is summer, and you are located in a hot or humid area, an air-conditioned workspace may be required. We of course have to use your electricity while working, but we also ask to use your electricity to plug in our motorhome while we are there, that way we don't have to run our generator. Please also check city ordinances and neighborhood codes, as some may not allow overnight RV/motorhome parking. We prefer to stay at the location we are performing our work, but if we have to stay at a local RV park, we can do that also. Please keep in mind that if we have to do this, we have to charge you accordingly for the RV park space rental. We bring all the tools we need to work on your car, but we ask to use your tools if we need to. We also need to use your air compressor. If you do not have one, please let us know so we can bring a small one of our own. We use some air tools and need the air compressor to spray our adhesive. If we will be working in a garage that is attached to your house, you may smell the chemical scent of the adhesive. We will use proper ventilation when spraying the adhesive, but the scent can be strong to people that are not used to it. We also ask to be able to have access to a restroom during the day. We also ask for access to your water, as we may need to fill our fresh water tank in the motorhome for showering. If you have WiFi internet, we ask to be able to access the internet through your WiFi. We need the internet for checking e-mails, online bank statements, online bill payments, etc. You may have to provide us with your WiFi password. We will do a quick cleaning of the workspace at the end of every day, and another cleaning when the work is finished. Keep in mind we are professional upholsterers and not a professional cleaning crew! While we try to leave the work space in the exact condition it was in when we arrived, we may leave a little dust behind.

There will also be a separate list of materials we may ask you to provide us with upon arrival. Nothing out of the ordinary, just things that can be bought at your local Menards/Lowes/Home Depot that will help us lighten our load while traveling. We may also ship a few things to you in advance to further lighten our load. When it comes time to purchase the material (leather/vinyl, carpet, etc) for your vehicle, we will often have our customers (you) purchase the material direct from our supplier. We can provide you with all the samples you need, and set you up to buy direct from our supplier. By doing this, you save money, and we do not have to apply for a sales tax merchant certificate in every state we do an interior in. After all, we are in business to make money on our work, not selling materials.

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*I HEREBY AGREE THAT I HAVE READ AND UNDERSTAND THE PRECEDING INFORMATION AND AGREE TO ABIDE BY SAID INFORMATION TO THE BEST OF MY ABILITY. I RELEASE KRIST KUSTOMS, LLC AND THEIR INSURANCE PROVIDERS FROM ANY AND ALL LIABILITY RESULTING FROM INCIDENCES BEYOND THEIR CONTROL. INCLUDING, BUT NOT LIMITED TO, FIRE, THEFT, VANDALISM, ACTS OF GOD, ETC. BY MY SIGNATURE, I ATTEST THAT I EITHER HAVE PROPER INSURANCE COVERAGE, OR I PERSONALLY EXCEPT FULL FINANCIAL RESPONSIBILITY FOR MY VEHICLE SHOULD ANYTHING BEYOND CONTROL OF THE AFOREMENTIONED PARTIES OCCUR.

Printed Name	Home Phone	
Street Address	Cell Phone	
City, State, ZIP	Office/Work Phone	
Year & Make of Vehicle	E-Mail	
Deposit Amount	Type of Vehicle and Estimate Given	
Signature	Date	